



## CATALYST BUSINESS SERVICES

Address: B/703 Aasavari Society, Vartak Nagar, Thane,  
Maharashtra 400606, India

Email: [registration@catalystbusiness.in](mailto:registration@catalystbusiness.in)

[www.catalystbusiness.in](http://www.catalystbusiness.in)

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### Cancellation Policy of Catalyst Business Services

Below is the cancellation policy, of Catalyst Business Services for the services or programs enlisted on the website, communicated via emails, or through social media channels.

1. The delegates are required to possess the confirmation copy of receipt of the booking made for the specific program/service along with the proof of successful payment transaction.
2. Deductions will be applied as below.
  1. Cancellation received within 30 working days prior to the programme date, will attract 30% deduction of the delegate fee.
  2. Cancellation received within 15 working days prior to the programme date, will attract 70% deduction of the delegate fee.
  3. Cancellation will not be entertained within 10 working days prior to the programme date. If client is unable to attend is subjected to pay the full professional charges for the said programme.
3. All refunds will be processed through the same channel/payment-gateway the purchase was made within 7-14 business days.
4. Any disputes arising from the sale of the tickets/programmes/services or the refund thereof or this policy, will be subject to the jurisdiction of Thane Maharashtra India
5. On event of Force Majeure, the above provisions of this policy will suspended/revoked. Force Majeure means an event beyond the control of the Authority and the Operator, which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: act of God (such as, but not limited to, fires, explosions, earthquakes, drought, tidal waves and floods); war, hostilities(whether war be declared or not), invasion, act of foreign enemies, mobilisation, requisition, or embargo ; rebellion, revolution, insurrection, or military or usurped power, or civil war; contamination by radio-activity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radio-active toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such

6. Catalyst Business Services reserves the right to change/alter this policy at any time without notice or reason.

This policy will be considered to be in force from 30<sup>th</sup> Sept day of 2021.